

House rules of MFM Gastro GmbH in the Arminius Market Hall

Version December 2024

1. Opening hours, staff and kitchens

Regular opening hours of the market hall are Monday to Saturday from 08.00 -22.00 hrs. Kitchens are open from 12.00 -21.00 hrs. The market hall is closed on Sundays and public holidays.

Separate opening hours apply for events, but up to a maximum of 01.00 am. Before 12.00 noon and after 10.00 pm staff costs are charged extra. Before 12 a.m. and after 9.00 p.m. kitchen staff will be charged extra. In exceptional cases, events may also take place on Sundays and public holidays.

2. Market stalls food offer

MFM Gastro GmbH (MFM) has no influence as to which market stall operators are allowed to operate in the market hall or what food they offer. MFM therefore reserves the right to adapt possible market stalls and their food offerings by arrangement. However, MFM will ensure that an alternative of the same or better quality is provided in agreement with the client.

3. Services via third-party providers

Third-party services may only be booked through MFM or with the prior written confirmation of MFM. Third-party providers include: Lighting and sound companies and technicians, DJs, live music performers, artistry services and any other kind of entertainment or security companies, furniture and equipment suppliers and F&B service providers.

In the event that the client confirms a third party provider with the consent of MFM, a separate meeting will take place with MFM on the day of the event to discuss the arrangements with the Event Coordinator and to reconfirm that the house rules are understood.

4. Noise control and entertainment

The Arminius Market Hall is a listed building with thin original windows that have no soundproofing or modern insulation. The market hall is located in the middle of a residential area. The focus of events in the market hall should be on "casual networking" and not primarily as a party location. Limited (live) music is allowed, but only to round off the event.

Should any form of entertainment be planned during an event, all external windows and doors must be kept closed. The sound volume will be determined by MFM and MFM also has the right to reduce the volume or stop the music completely at any time if the music can be heard from outside the market hall or if complaints are received from the police/authorities, residents or hall management during an event.

In general, the following applies: Before 11.00 p.m., music is permitted to the extent that it does not penetrate to the outside and does not cause any disturbance to other market hall guests. No live music is permitted between 11 p.m. and midnight, only background music with a maximum of 50 db. No music of any kind is permitted after 24.00 hrs until 01.00 hrs. As an exception a "Silent DJ Party" is allowed and more information can be provided.

MFM accepts no liability if the performance of music is prohibited by an authority.

If the market hall is not exclusively booked, MFM has no influence on whether other market stalls outside the clients reserved event area accept group reservations with (live) music but this would be highlighted before

5. Toilets, cleaning

The toilets of the market hall are accessible to all guests. There are no separate or exclusive toilets for events unless the market hall is booked exclusively.

The toilets are checked and cleaned regularly each day.

For events, extra toilet staff, extra cleaning and toilet decoration will be charged extra if this service is requested. For events with 150 guests and more, the provision of extra toilet staff is compulsory and will be calculated automatically in the event offer.

6. Security, fire patrol and paramedics

From 150 guests and/or as soon as the central aisle is used, security staff, fire patrol and paramedics are obligatory and are automatically calculated in your offer. These services are booked by MFM.

7. Exclusive use of individual areas or the entire market hall

Unless the entire market hall is booked exclusively, partial areas of the market hall are available for exclusive use, as illustrated in your offer.

If the client books the entire market hall exclusively, the entrance at Bugenhagenstr. 19 and the toilets will be at the clients exclusive disposal. The earliest start of an event is 7.30 pm, as the market stalls are still open for normal, daily business until 7.00 pm.

When booking an exclusive section of the Markthalle, exclusive use of the Bugenhagenstraße 19 entrance cannot be guaranteed, as this depends on the section in question, as illustrated in your offer.

Unless otherwise agreed, the entrance to the market hall at Bugenhagenstrasse 19 is the entrance for event guests.

8. Video surveillance

For security reasons, the market hall has under video surveillance (without sound recording). By entering the market hall, the client and their guests agree to this video surveillance. The recordings are for security purposes only and will not be used for any other purposes.

When booking an event, the house rules of MFM Gastro GmbH are automatically accepted and form part of the agreement. All parties will be informed of the regulations in advance.